



### Make a difference, become a volunteer.

At St Paul's Pro-Cathedral volunteers are our life blood.

The ultimate purpose of The St Paul's Pro-Cathedral is to develop and use our expertise to preserve, present and interpret The Cathedral, ensuring its continued relevance and positive contribution to public life in perpetuity.

With your help, we look forward to creating an even more inspiring and rewarding experience for all of our visitors.

## The volunteers at St Paul's Pro Cathedral are:

- 1. Able to Motivate
- 2. Have an interest in The Cathedral, arts, culture and heritage
- 3. Aware of The Cathedral's Christian roots
- 4. Approachable
- 5. Committed
- 6. Eager to learn and share
- 7. Excellent communication skills Attention Giving, Caring, Good Listeners, Patient, Respectful, Supportive
- 8. Love People
- 9. Non-judgemental
- 10. Warm







### The St Paul's Pro Cathedral Greeters

As Greeters at The St Paul's Pro-Cathedral, volunteers are responsible for making everyone who visits The Cathedral feel welcome, valued and respected.

Our volunteers offer a warm welcome to visitors on arrival and providing visitors with any information they need for their visit. **This includes:** 

- Working directly with the public and The Cathedral staff to deliver professional and friendly Visitor Experience.
- Welcoming visitors and being a point of information at The Cathedral's entrance.
- Chatting to visitors, to make them feel welcome and valued.
- Directing the guests to their booked area, room or person with whom they have an appointment.
- Finding out what guests need, and directing them to the relevant service.
- Patrolling the premises, providing assistance and information to visitors.
- Handing out leaflets/promotional information related to The Cathedral's activities.
- Encouraging everyone to engage in The Cathedral's life.







### Who we are looking for:

- Good communication skills.
- Friendly, enthusiastic and approachable.
- Ability to interact with people from different ages and backgrounds.
- An interest in Valletta and its history.
- Commitment.
- And a passion for The Cathedral's cultural heritage.

There will be opportunities to continue volunteering in the future and to get involved with other aspects of The Cathedral's life.







# The St Paul's Pro Cathedral Promoters

As Promoters at The St Paul's Pro-Cathedral, volunteers are responsible for engaging with the both locals and foreigners in an authentic and passionate fashion that leads the audience to visit The Cathedral.

Our Promoters are in reality are considered as The Cathedral's ambassadors. This includes:

- Setting up stands and arranging marketing material in the correct method.
- Approaching and interacting with passers-by.
- Persuading potential guests to visit The St Paul's Pro-Cathedral or any of its ongoing events or exhibitions.
- Recording the contact details of potential guests.
- Handing out leaflets, flyers and other materials.

#### Who we are looking for:

- Confident and outgoing personalities with strong communication skills.
- A talent for sales.
- A sense of initiative and a smart, presentable appearance.
- Since this is a public-facing role involving prolonged periods standing, candidates also need to be fit, strong and have a calm, polite and patient demeanour.
- A high level of flexibility

There will be opportunities to continue volunteering in the future and to get involved with other aspects of The Cathedral's life.

### Click here to register to become a volunteer

